



Turning lived experience into real change across communities and cancer services

Reached people in community centres, workplaces, shopping centres, GP surgeries, prisons, peer groups and online including communities often missed by traditional services.

- 249** Events Attended
- 3451** People spoken to about cancer
- 1404** People spoken to were affected by cancer
- 98%** Of the people we spoke to told us they felt better after chatting with us



Reducing Barriers to Care

Practical support helped people stay safe, warm, fed and able to attend treatment.

- 15** Community Cancer Champions Trained
- 2310** Leaflets and conversations about CO & PSR
- 249** Referrals to Partners for support relating to energy and cost of living
- 93** Carbon Monoxide monitors gifted to people who did not have one
- 26** Heat packs gifted to people in need

Listening That Leads to Action

246 Individual Survey Responses Captured

Lived experience insight influenced:

- NHS Trusts
- Integrated Care Systems
- Research programmes
- National Cancer Plan contribution

Our survey methodology was externally reviewed and endorsed by NIHR, strengthening the credibility of our insight and ensuring people's voices were heard where decisions are made.

Emotional & Practical Support (Cancer Connect)

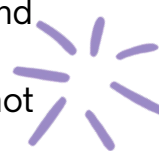
Support rooted in trust, understanding and shared experience, helping people feel less alone and more confident navigating cancer.

- 936** People supported with sign posting and referrals
- 147** Support Groups Hosted
- 1761** People attended our groups
- 100%** People asked, told us they felt better after attending a group

Stronger Communities, Lasting Change

- Peer support groups embedded locally and gifted to trusted partners to ensure sustainability
- Community leaders supported to share cancer information and support pathways
- Partnerships strengthened across VCSE, NHS, local government, research and business

Our work builds community capacity, not dependency.



System Influence & Partnership

We actively contribute patient and public voice across 30+ local, regional and national forums, including:

- NHS England advisory groups
- Northern Cancer Alliance programmes
- NIHR research partnerships
- Health inequalities and quality of life networks

NCV acts as a trusted bridge connecting lived experience with system change.



Awards & Recognition

- Best Peer Support Group, Business UK Mental Health Awards (two consecutive years)
- Love Cramlington Charity Award
- High Sheriff Commendations
- Real Living Wage Employer

These recognitions reflect the power of lived experience, community trust and partnershiped impact.

Looking Ahead In 2026–27 we will...

- Deepen strategic partnerships
- Expand volunteer and community leadership roles
- Strengthen our impact and evaluation framework
- Grow sustainable, person-centred support across the region

What Makes NCV Different...

- Embedded in communities before engagement begins
- Trusted by people, professionals and policymakers alike
- Translates lived experience into insight systems can act on
- Leaves communities stronger and better connected

We don't just gather voices, we make sure they lead to change.

Work With Us...

Whether you want to:

- Partner on community engagement
- Commission lived experience insight
- Fund system-changing work
- Strengthen cancer support locally

Northern Cancer Voices is ready to work with you.

